

IdM and FAUcard

Basic IT-Infrastructure and how to get help

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Who we are:

- IT service provider and IT infrastructure maintainer for the FAU.
- Also other universities, colleges and schools in the region.

What we provide for students:

- Email (FauMail)
- Wifi and VPN
- Software (MS Office and more)
- Cloudspace (Network Folder and FAUBox)

IdM – Identity Management

Or where do I get Email, Office and Adobe



Central data management to provide easy access to everything IT at FAU.

What is IdM?

How to log in



Idm.fau.de

RRZE IdentityManagement

ONE SYSTEM
INFINITE POSSIBILITIES

IdM Lifecycle

The RRZE IdentityManagement (RRZE IdM) is a FAU system that maps the digital identity of its members. With the IdM portal, interested parties can register an IdM ID which is needed for every member of FAU, students are able to apply for enrollment and employees activate their IdM ID on the portal for access to all the IT service of FAU. All students, employees and guests are able to recover/reset their key password via the IdM portal as well as activate their FAU e-mail address. The once issued IdM ID accompanies the FAU user throughout their whole FAU lifecycle from entry to exit.

Get started!
To Login / Registration / Activation

IdM-Portal Login

Login
FAU IdM-Portal

IdM username

IdM password

LOGIN

Forgot your password?

New at FAU

Register
Register for an IdM account

Activate
Activate IdM-ID with activation code

▼ Home

▼ Profile

Data overview

Payment information

Business flights

▶ Settings & Applications

General settings

IdM password

IdM password forgotten

Multi factor authentication

SSH Keys

OpenPGP Keys

Devices

Private address

Profile photo

E-mail

E-mail display names

E-mail subscriptions

▶ Privacy self disclosure

Meinhard-Wech, Lorenz (evf11duq)

Personal data



Name

Lorenz Meinhard-Wech

E-mail

[Redacted]

Gender

[Redacted]

Date of Birth

[Redacted]

Place of Birth

[Redacted]

Country of Citizenship

[Redacted]

Address for postal delivery

[Redacted]

IdM University Library of Erlangen-Nürnberg Human resource management

Edit Addresses

IdM ID

[Redacted]

Employee number (Lff)

[Redacted]

API-Person-Identifier

[Redacted]

Last Login

Mar 06, 2025 10:35:13

Account status

✓ activated

☀ Identity assurance 2024-04-24 10:07:53

🌐 WebSSO

🖥 Microsoft Azure

📦 Microsoft 365 Cloud Services (including Microsoft Teams, Office365 WebApps) Employee

🍏 Managed Apple ID

📄 Adobe

What is IdM?

Please set a recovery email address



IdM-Portal **SELF SERVICE** REQUESTS/TASKS ADMINISTRATION MORE ▾ ov61iduq ▾

IdM-Portal / Settings & Applications / IdM password forgotten

IdM-Portal

IdM password forgotten

- ▼ Home
 - ▶ Profile
 - Data overview
 - Payment information
 - Business flights
 - ▼ **Settings & Applications**
 - General settings
 - IdM password
 - IdM password forgotten**
 - Multi factor authentication

Recovery e-mail address

██████████@██████████.com

Here you can set a recovery e-mail address which will allow you to reset your password in case of you forget your IdM-Password.

Update Cancel

What is IdM?

Getting MS Office 365 and how to access mail settings



IdM-Portal

SELF SERVICE | REQUESTS/TASKS | ADMINISTRATION | MORE

IdM-Portal / Settings & Applications / General settings

IdM-Portal

- Home
 - Profile
 - Data overview
 - Payment information
 - Business flights
 - Settings & Applications
 - General settings**
 - IdM password
 - IdM password forgotten
 - Multi factor authentication
 - SSH Keys
 - OpenPGP Keys
 - Devices
 - Private address
 - Profile photo
 - E-mail
 - E-mail display names
 - E-mail subscriptions
 - Privacy self disclosure
 - FAUdir

General settings

On this page you can apply for access to online services and configure their settings.

- campo (study application)
- Alumni
- FAUzoom
- Virtual Private Network (VPN)
- RRZE macOS Terminal-Server
- BayernCollab
- Prefix
- Non personal Mail-Service
- Compute Cloud (CC)

Agreement for transferring personal data to cloud services

Software companies may require that users obtain a personal program ID and user account before they can transfer for technical reasons, as the IdM account needs to be linked to the program ID. Users must enable it and the program ID is generated, the program ID can be used to access programs and services licensed to a user.

You consent to your consent for data to be transferred from your IdM account to the following cloud services. If you

- Microsoft Azure**
By activating the checkbox, you consent to the transfer of your data to Microsoft Ireland Operations Limited for
- Microsoft**
Microsoft 365 Cloud Services (including Microsoft Teams, Office365 WebApps)
By activating the checkbox, you consent to the transfer of your data to Microsoft Ireland Operations Limited
Note: To use this service you must activate the Microsoft Azure option for technical reasons.
- Apple**
Managed Apple-ID
By checking this box, you agree to the transfer of your data to Apple Inc. to enable the use of managed use this service and have been requested to do so. Please note: A managed Apple Account is a restrictor For any inquiries, please contact: rrze-mac@fau.de
Note: To use this service you must activate the Microsoft Azure option for technical reasons.
- Adobe**
Adobe

IdM-Portal

- Home
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 - OpenPGP Keys
 - Devices
 - Private address
 - Profile photo
 - E-mail**
 - E-mail display names

E-mail

E-mail addresses

E-MAIL ADDRESS valid till: Lifetime

E-mail

Delivery to Microsoft Exchange mailbox

Password No password provisioning by IdM Active

E-mail mailboxes

EXCHANGE valid till: May 01, 2026

Username

Password Inherited from service Active Directory Active

What is IdM?

Requests and Tasks



Some services need a multi-step process.

Sometimes has to grant access or confirm your access.

These processes are in the „Request/Tasks“ tab.

Most notable:

- Request/Block and Replace your FAUcard
- Request a FAUMail or Exchange mailbox
- Change your Email address provided by FAU.

IdM-Portal
Request/Tasks

SELF SERVICE | **REQUESTS/TASKS** | ADMINISTRATION | MORE ▾

IdM-Portal

Home

Request/Tasks

You have following tasks or notifications:
[Group task: 1](#)

Request

Taras / FSV / IHV

- HIS-FSV Zugang beantragen
Zugang zur Finanz- und Sachmittelverwaltung der Universität für eine Kostenstelle
- Zahlungspartner beantragen
Erhalten eines Zahlungspartnerschlüssels für Buchungen und Inventar in HIS-FSV
- Zugang zum IHV / KABU / KALIA beantragen
Zugang zum IHV / KABU / KALIA beantragen

FAUcard

- Block FAUcard
Request to block your FAUcard.
- Replace FAUcard
Application for the issue of a replacement for your FAUcard.

CEUS

- CEUS beantragen
Antrag auf CEUS-Zugang

E-Mail

- Change personal Email address
Change personal Email address
- Request FAUMail mailbox
Request a FAUMail mailbox

Webmaster

- Application for a CMS instance
Request for a CMS instance

Dienstleistung



IdM related Questions?

FAUcard

Access to Food, Books and Printing





The 5 services of FAUcard:

- It is your student ID
- Functions as a top-up cash card to pay for:
 - Food at FAU Canteen, Cafeteria and Snack&Drinks machines
 - Pay for printing and copying at the CIP-Pools
 - Pay for orders at the FAU print shop
- Doubles as your library card
- Acts a transponder
- And if you have a job at FAU it is also your punch card



1. Activate your IdM account.
 - Upload a profile picture in Self Service tab. (optional)
2. Check your postal address
3. Request it in the Requests/Tasks tab.
4. Get it in the mail after a few weeks. (Your experience may vary.)

Note: You will have to validate your FAUcard every semester you are at FAU from the second semester onward.



Contact and opening hours

Do you have any more questions about the FAUcard? Please don't hesitate to contact the FAUcard Service Office.

FAUcard Service Office

Opening Hours: Monday-Friday: 9-12 a.m.

Room 1.056
Halbmondstraße 6-8
91054 Erlangen

☎ +49 9131 85-24050

✉ card@fau.de

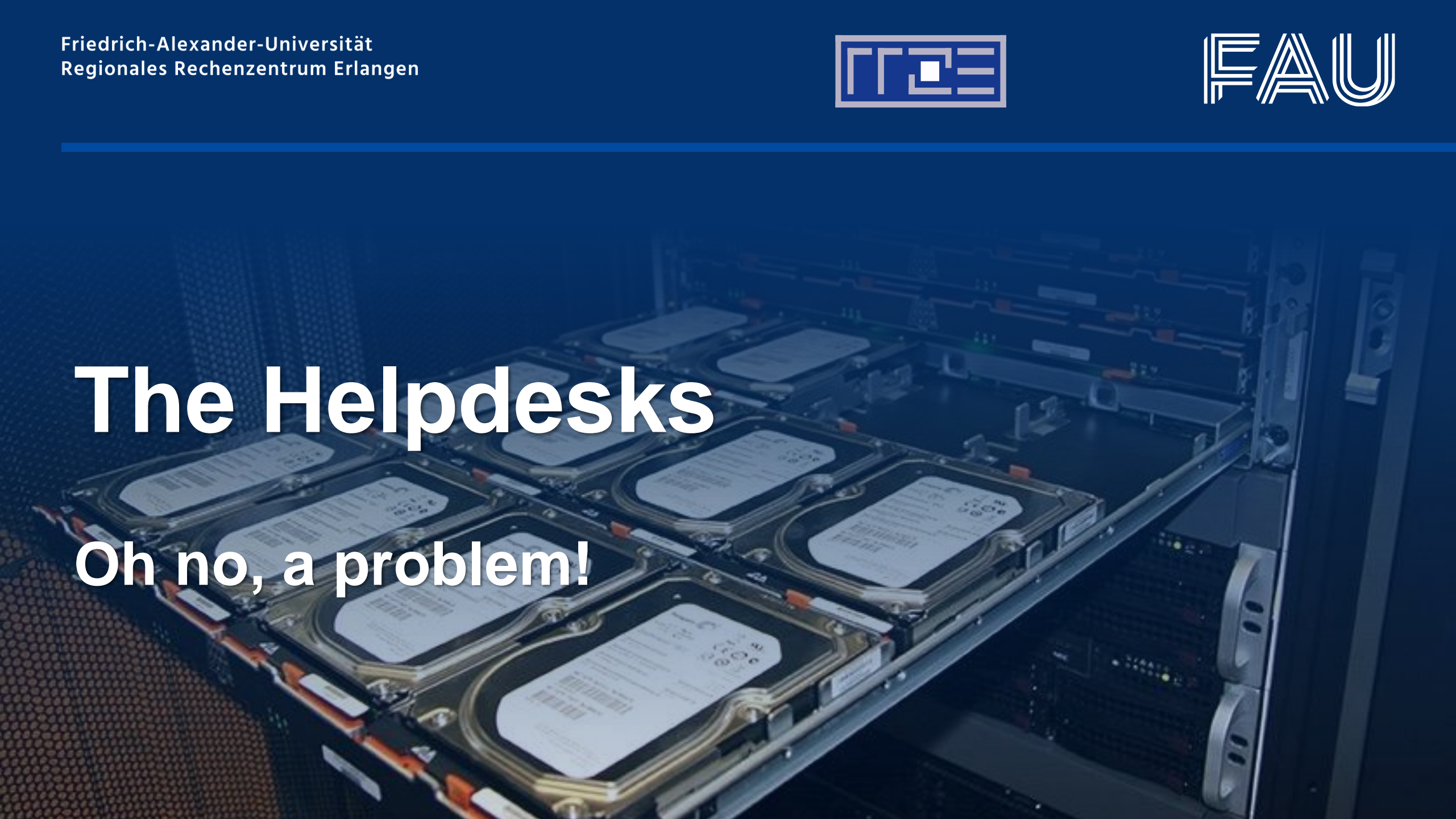
Visit:
card.fau.de

Erlangen, Halbmondstrasse 6 – 8, Room 0.051: Every week on Mondays, Wednesdays, and Fridays 10am – 12pm

Nuremberg, Lange Gasse 20: First and last Thursday of every month During the lecture-free period: Only the 1st Thursday of the month.

The Helpdesks

Oh no, a problem!





Worry not, the Helpdesk are here to help.
(Maybe.)



We trouble shoot everything related to the IT infrastructure we provide.

WiFi access, VPN connections problems, FAUBox, Zoom, etc.

We do NOT fix your computer! (Unless you pay for it.)

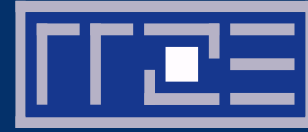


<https://www.rrze.fau.de/infocenter/kontakt-hilfe/service-theken/>

Helpdesk locations for students:

- IZI Erlangen: Erlangen Inner City
- IZS: Erlangen South area

- IZI Nürnberg: Nürnberg Inner City South East
- IZN: Nürnberg Inner City North



Thanks for coming!

Lorenz Meinhard-Wech
rrze-zentrale@fau.de

Find your nearest helpdesk at:

<https://www.rrze.fau.de/infocenter/kontakt-hilfe/service-theken/>

FAUcard service desk for students:

<https://www.fau.de/person/faucard-servicebuero-fuer-studierende/>